



# TALKIN' TRASH

*Richland County Solid Waste & Recycling  
Community Update Meetings*

# **RICHLAND COUNTY SOLID WASTE & RECYCLING**

**Art Braswell,  
General Manager**

Main office:

Richland County Solid Waste & Recycling  
1070 Caughman Road North  
(off Monticello Road), Columbia

Phone: 803-576-2440

Online: [richlandcountysc.gov/richlandrecycles](http://richlandcountysc.gov/richlandrecycles)



# ABOUT SW&R

- SW&R is a division of the Public Works Department
- SW&R's main office is located at the C&D Landfill, off Monticello Road
- Employs 24 full-time employees and 2 part-time employees
- Solid Waste & Recycling is comprised of four sections:
  - Collections
  - Landfill
  - Recycling
  - Compliance



# LANDFILL

- 1070 Caughman Road North, Columbia
- Drop-off hours:
  - 7 a.m.-4:30 p.m. Monday-Friday
  - 7 a.m.-12:30 p.m. Saturday



# LANDFILL

Landfill operators:

- are certified to drive heavy equipment
- spread, compact and cover waste
- grade side slopes
- plant and mow grass
- maintain sediment ponds and stormwater ditches



# LANDFILL: MULCH

- The landfill has a mulching site where woody material is ground into mulch
- This mulch is sold to the public and used for on-site erosion control



# LANDFILL: SCALE HOUSE

- The scale house operator is responsible for weighing in commercial and residential customers and verifying the waste being dropped off is acceptable Class 2 waste



# RECYCLING

- The Recycling Coordinator is responsible for:
  - Writing grants for oil, tires and solid waste recycling
  - Promoting recycling at special events, community meetings, schools and churches
  - Promoting waste reduction efforts
  - Monitoring and reporting recycling efforts to DHEC



# RECYCLING: DROP OFF SITES

- The Recycling Coordinator also is responsible for overseeing convenience centers where residents drop off recyclables and debris
- SW&R operates three recycling centers:
  - Lower Richland Drop-off Center (10531 Garners Ferry Road)
  - C&D Landfill Drop-off Center (1070 Caughman Road North)
  - Clemson Road Drop-off Site (900 Clemson Road)



# RECYCLING: EVENTS

- Every year, SW&R holds several recycling events around the County to collect items not accepted during curbside collections, including:
  - electronics
  - tires
  - scrap metal
  - paper for shredding (shredded onsite)
- Household hazardous waste (cleaners, solvents, pesticides, etc.) are collected at some of these events



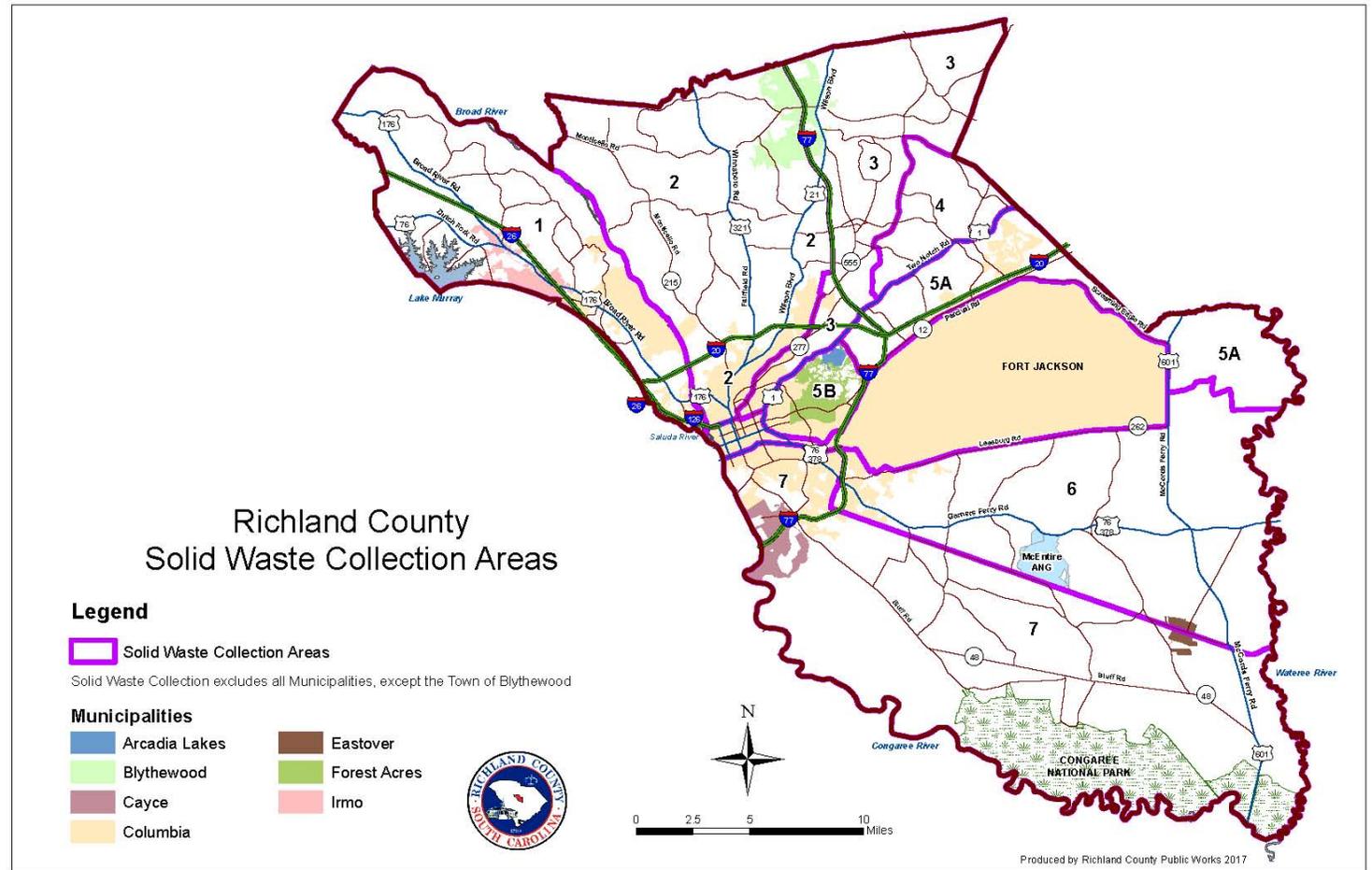
# COLLECTIONS

- SW&R collects more than 160,000 roll carts
- Waste is collected weekly
- Recycling and yard waste is collected every other week
- Collections are made by contracted haulers
- Haulers use the Fleetmind Route Management System to ensure proper and timely collections
- Residents' concerns or questions are resolved through the One-Stop Response Call Center, which is managed by the County's Ombudsman's Office
- Customer service representatives assign Collections Officers and Roll Cart Technicians to help resolve concerns about collections



# COLLECTIONS

- Four contracted haulers service eight collection areas that cover the County
- The Collections Manager makes sure haulers comply with their contracts



# COLLECTIONS

- Roll carts must be placed curbside by 7 a.m. on collection day to ensure service
- Roll carts are to be removed from the curb by 7:30 p.m. on collection day (per County ordinance)
- Roll carts should be placed with handles facing the road
- Please do not impede roadways or block mailboxes with roll carts



# COLLECTIONS

Not sure if an item belongs in the trash or recycle cart?

- Call SW&R at 803-576-2440
- Download the free “Richland Solid Waste” mobile phone app to determine whether an item is recyclable or not
- Go to [richlandcountysc.gov/richlandrecycles](http://richlandcountysc.gov/richlandrecycles) to use the “Waste Wizard”



Dark green:  
trash

- ✓ household waste
- ✗ electronics
- ✗ medical waste
- ✗ yard debris
- ✓ aluminum foil
- ✓ plastic wrap



Lime green:  
recyclables

- ✗ plastic bags
- ✓ plastic items (rinsed out)
- ✓ metal cans (rinsed out)
- ✓ cardboard (flattened)
- ✗ Styrofoam
- ✗ shredded paper

# COLLECTIONS: YARD WASTE

- Yard waste is picked up weekly and should be placed curbside by 7 a.m. on collection day
- Yard waste should NOT be put in a roll cart
- Yard waste should be bagged or placed in containers or piles
  - Accepted: grass clippings, leaves, pine straw, small clippings, small limbs and sticks, brush from routine landscaping
  - Not accepted: any debris larger than 4 inches in diameter or longer than 4 feet, construction debris, tree stumps, mulch, sod



# COMPLIANCE

Roll Cart Technicians are responsible for:

- Repairing or replacing damaged carts
- Delivering new roll carts to new customers



# COMPLIANCE

Collections inspectors are responsible for:

- Inspecting haulers' trucks to make sure they are in good working condition
- Ensuring residents follow the requirements established in the County's solid waste ordinance



# COMPLIANCE

Refuse Control Officers are responsible for:

- Ensuring drivers have debris properly covered and secured while transporting it on roadways
- Reporting and resolving illegal dump sites and debris on lots
- Issuing citations for violations of the County's solid waste ordinance
- Enforcing "Zero Tolerance for Litter"



# CHANGES TO BULK ITEM COLLECTIONS

Bulk items are large items collected at no cost. Bulk items are labeled “white goods” or “brown goods.”

- White goods are refrigerators, stoves, washers, dryers, dishwashers, hot water heaters, metal grills (no gas or propane tanks), disassembled swing sets, push powers (no oil or gas), bikes, etc.
- Brown goods are chairs, sofas, tables, mattresses, box springs, patio furniture and single-form plastic pools.
- Items NOT accepted for bulk item pick up include gym equipment, pianos, electronics, exterior structures (dog houses, decks, fencings) interior remodeling waste (toilets, sinks), tires, car parts



# CHANGES TO BULK ITEM COLLECTIONS

Currently, the bulk item collection process is:

- Residents call the Ombudsman to request a bulk item pick up
- Ombudsman relays the request to SW&R
- SW&R notifies the hauler of the request
- The hauler contacts the resident to schedule the pickup day

Advantages:

- The resident and hauler both know when the pick up will occur
- Hauler knows how many items/what types of items will be collected
- Items are not left on the street for extended periods

Disadvantages:

- Residents may not know they have to schedule a bulk item collection



# CHANGES TO BULK ITEM COLLECTIONS

## Proposed bulk item collection process:

- Bulk items would be collected regularly every other week, opposite the recycling collection week
- Residents would place bulk items curbside by 7 a.m. on their collection day

## Advantages:

- No need to call and schedule a bulk item pick up

## Disadvantages:

- Limit of four items per collection
- If the resident fails to have the items curbside by 7 a.m. and the hauler has already passed by, the bulk items may remain on the road for two weeks



# QUESTIONS AND COMMENTS

## We want your input!

- Leave feedback on the comment cards provided
  - Include your name and phone number or email if you are requesting a response to a specific question or concern
- Contact Solid Waste & Recycling during normal business hours at 803-576-2440
- Contact the Richland County's Ombudsman's Office at 803-929-6000
  - You can leave a voicemail during evenings and weekends

